

# Profile

your No.1  
IT partner.

Expert & Experienced

- Computer
- Laptop
- MacBook

Repair Specialists

Professional motherboard and critical repair  
support for Laptop, MacBooks & All kind of Phones.



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Jumeirah Garden City Satwa, Dubai  
United Arab Emirates
- ✉ hello@wefixitcomputers.ae
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Dubai • Singapore • Australia • Sri Lanka

wefixitcomputers.ae

# about us

Welcome to WEFIX-IT Computers your trusted partner for computer, laptop, Mac, iPhone and PC repair in Dubai and beyond. Located in Jumeirah Garden City, Dubai, we deliver fast, professional service with a commitment to honest pricing and customer satisfaction.

With over 15 years of experience in device diagnostics, repairs and upgrades, our skilled technicians handle everything from cracked screens and motherboard faults to performance upgrades and data recovery. We believe in transparency and reliability that's why we offer free diagnostics, free pickup & delivery, and only use genuine quality parts. Whether you're a business user facing a critical laptop issue, a gamer with a lagging rig, or a smart phone user in need of a quick fix we've got you covered. Our mission is simple: A happy customer is a repeat customer.

We serve clients across Dubai (including Downtown, Jumeirah, Business Bay, Dubai Marina and many more) and support all major brands

Thank you for choosing WEFIX-IT Computers. We look forward to restoring your tech and getting you back up and running quickly, affordable and with confidence.

- ▶ Free Diagnosis
- ▶ Free pickup and Delivery
- ▶ Chip Level Repair Services
- ▶ Well Experienced Technicians

“  
4 Countries with  
vast experience  
& reliable  
back ground.  
”



# our Vision

At our computer repair company, we envision a future where technology hiccups are swiftly transformed into seamless solutions. We aspire to be the trusted troubleshooters, fostering a digital landscape where businesses and individuals thrive without interruption. Our vision is to excel in delivering efficient, reliable, and cost effective computer repair services. Through innovation and expertise, we aim to stay at the forefront of technological advancements, ensuring that our clients experience optimal performance from their devices. With a commitment to customer satisfaction and a passion for problem solving, we envision a world where every computer functions flawlessly, empowering our clients to navigate the digital realm with confidence and ease.

# Our Mission

Our mission is to provide unparalleled computer repair services, prioritizing customer satisfaction and technological excellence. We are dedicated to swiftly diagnosing and resolving issues, ensuring seamless digital experiences for individuals and businesses alike. Through continuous learning and adaptation to industry advancements, we strive to be a reliable partner in optimizing device performance. Our commitment extends beyond fixing problems to empowering our clients with the knowledge to navigate the ever-evolving tech landscape with confidence and proficiency.

# Our Services at a glance

We provide complete IT solutions including corporate support, specialized services for repair shops, onsite visits, and a walk-in service center.

## 1 *Corporate & Business Support*

Managed IT services for offices and enterprises.

## 2 *Dealer & Shop Partnership*

Advanced chip-level repair for other computer shops.

## 3 *On-Site Field Support*

We come to your location for immediate fixes.

## 4 *Walk-In Repair Center*

Direct customer service at our dedicated workshops.

We provide a full spectrum of IT services designed for both businesses and individuals. Our team supports corporate clients with managed IT infrastructure while serving as a specialized backend partner for other repair shops requiring complex technical solutions. For your convenience, we offer expert onsite support at your location, or you can visit our dedicated service centers for immediate, face-to-face assistance.

*your IT partner.*



# Our Services Detailed

We provide complete IT solutions including corporate support, specialized services for repair shops, onsite visits, and a walk-in service center.

## 1 Corporate & Business Support

Managed IT services for offices and enterprises.

- **Yearly Support Plans** We take care of all your office computers for a fixed yearly fee.
- **Office Internet & Wi-Fi** We set up and fix your office internet cables and wireless connections.
- **Data Backup** We save copies of your important files so you never lose them.
- **Hardware & Software Supply** We sell and install the computers and programs your staff needs.
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## 2 Dealer & Shop Partnership

Advanced chip-level repair for other computer shops.

- **L3/L4 Chip-Level Repair:** We fix complex motherboard issues (soldering, IC replacement) that general repair shops cannot handle.
- **White-Label Repair:** We repair devices for your customers, allowing you to return them under your own brand name.
- **Data Recovery Lab:** Advanced tools to recover lost data from damaged hard drives effectively.
- **Bulk Repair Services:** Special discounted rates for shops sending us multiple devices at once.

## 3 On-Site Field Support

We come to your location for immediate fixes.

- **Network Troubleshooting:** Fixing internet connection dropouts, slow Wi-Fi, and router configuration at your office or home.
- **Peripheral Setup:** Installing and connecting printers, scanners, and CCTV cameras directly at your location.
- **Emergency System Recovery:** Immediate assistance to get a crashed computer back up and running during business hours.
- **New Office IT Setup:** configuring all computers and workstations when you move into a new workspace.

## 4 Walk-In Repair Center

Direct customer service at our dedicated workshops.

- **Instant Screen & Battery Replacement:** Quick changing of cracked screens and old batteries for laptops and phones, often while you wait.
- **Speed Upgrades (SSD & RAM):** Making slow computers faster by installing modern Solid State Drives and extra memory.
- **OS Installation & Virus Removal:** Cleaning up infected computers and installing fresh Windows or macOS software.
- **Custom PC Assembly:** Building high-performance desktop computers tailored for gaming, design, or editing.

your IT partner.

# Why you can trust us.

**20**  
years of experience.

With over two decades of hands-on technical knowledge, our team handles even the most complex repairs with confidence and precision.

**50,000+**  
laptop Repaired.

From everyday issues to advanced motherboard-level faults, we have successfully restored more than fifteen thousand laptops to full performance.

**75,000+**  
macbook Repaired.

Specialized in Apple hardware—our technicians are trained to diagnose and repair all MacBook models with high accuracy and care.

**50+**  
Employees

Our growing team of certified engineers and Technicians ensures fast turnaround times, dependable service, and continuous innovation.

*your IT partner.*

🖱️ [wefixitcomputers.ae](http://wefixitcomputers.ae)



# Company Facts

WEFIX-IT COMPUTER REPAIRING  
& MAINTENANCE CO.

## **REGISTERED ADDRESS**



Address :

Shop No # 20, Meral Residence Building  
Jumeirah Garden, Dubai, United Arab Emirates



Direct Contact : 05 6767 9393, 05 6767 5454

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# Our Team



**Chairman**  
Mohamed Rizvi



**Chief Advisor**  
Dr. Mohamed Buhary Fowzul (PhD),  
Senior Lecturer,  
Eastern University, Sri Lanka



**Australia Business Partner**  
Mohamed Nuhumaan Razmir



**Business Development Manager**  
Kulam Muzammil AL



**Singapore Business Partner**  
Mohamed Faizal



**Chief Financial Officer (CFO)**  
Mohamed Niyas



**HR Manager**  
Mohamed Ziyah DHB



**Technical Department Head**  
Raju Rai



**Senior Technician**  
Muhammed Ashik MAM



**Customer Care Manager**  
Mohamed Muflih MF



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