Company & Industrial Contract Profile

wefixitcomputers.ae

Your Corporate IT Partner.

Manage.
Maintain.
Secure.

- IT Infrastructure
- Hardware Maintenance
- Digital Solutions

WeFix IT
Computer . Laptop . MacBook . iMac

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Dubai • Singapore • Australia • Sri Lanka

about us

Corporate & Business Support
Managed IT services for offices and enterprises

At WEFIX-IT Computers, we act as your dedicated IT department so you can focus on growing your business. We understand that computer problems mean lost time and money, which is why our Corporate Support is designed to keep your office running smoothly 24/7.

Whether you have a small office in Jumeirah Garden City or a larger enterprise in Business Bay, we provide complete IT management. From setting up secure networks and servers to routine maintenance and emergency fixes, our 20+ years of experience ensures your data is safe and your team stays productive. We offer flexible Annual Maintenance Contracts (AMC) tailored to your specific business needs and budget.

Our Corporate Promise:

\#   **Annual Maintenance (AMC)** : Complete yearly support for one fixed price.
\#   **Office Network Setup :** Professional cabling and fast Wi-Fi configuration.
\#   **Data Security:** Automated backups to protect your confidential business files.
\#   **Priority   Support   :**   Fast   response   time   for   our   business   partners.

We serve clients across Dubai (including Downtown, Jumeirah, Business Bay, Dubai   Marina   and   many   more)   and   support   all   major   brands

Thank you for choosing WEFIX-IT Computers. We look forward to restoring your tech and getting you back up and running quickly, affordable and with confidence.

▶ Free Diagnosis

▶ Free pickup and Delivery

▶ Chip Level Repair Services

▶ Well Experienced Technicians

"Focus on your business goals, and let us handle the technology."

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Our Vision

At our computer repair company, we envision a future where technology hiccups are swiftly transformed into seamless solutions. We aspire to be the trusted troubleshooters, fostering a digital landscape where businesses and individuals thrive without interruption. Our vision is to excel in delivering efficient, reliable, and cost effective computer repair services. Through innovation and expertise, we aim to stay at the forefront of technological advancements, ensuring that our clients experience optimal performance from their devices. With a commitment to customer satisfaction and a passion for problem solving, we envision a world where every computer functions flawlessly, empowering our clients to navigate the digital realm with confidence and ease.

Our Mission

Our mission is to provide unparalleled computer repair services, prioritizing customer satisfaction and technological excellence. We are dedicated to swiftly diagnosing and resolving issues, ensuring seamless digital experiences for individuals and businesses alike. Through continuous learning and adaptation to industry advancements, we strive to be a reliable partner in optimizing device performance. Our commitment extends beyond fixing problems to empowering our clients with the knowledge to navigate the ever-evolving tech landscape with confidence and proficiency.

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Why you can trust us.

20
years of experience.

With over two decades of hands-on technical knowledge, our team handles even the most complex repairs with confidence and precision.

50,000+
laptop Repaired.

From everyday issues to advanced motherboard-level Faults, we have successfully restored more than fifteen t thousand laptops to full performance.

75,000+
macbook Repaired.

Specialized in Apple hardware—our technicians are trained to diagnose and repair all MacBook models with high accuracy and care.

50+
Employees

Our growing team of certified engineers and Technicians ensures fast turnaround times, dependable service, and continuous innovation.

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Annual Maintenance Contract (AMC) INCLUDED

▶ Routine Preventive Maintenance (Monthly)

Monthly On-Site Health Check:
One scheduled visit per month to physically check all computers,
clean dust from CPU fans to prevent overheating, and ensure backups are running.

System Optimization:
Clearing temporary files, updating antivirus, and patching Windows / macOS
to ensure speed and security.

▶ Priority Support

Unlimited Remote Support:
Instant help via AnyDesk/TeamViewer for software issues
(Outlook errors, printer connection, slow performance).

Priority On-Site Response:
If a problem cannot be fixed remotely, our technician will
visit your office within 4 hours (standard clients wait 24 hours).

▶ Network & Connectivity Management

Management of office Wi-Fi, Routers, and Switches to ensure stable internet.

Printer & Scanner networking (connecting all staff to the central printer).

Corporate Email & Web Hosting troubleshooting.

▶ Asset Management

Creating a detailed inventory list of your IT assets (Laptops, Desktops, Printers)
with specifications and age.

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Routine Preventive Maintenance
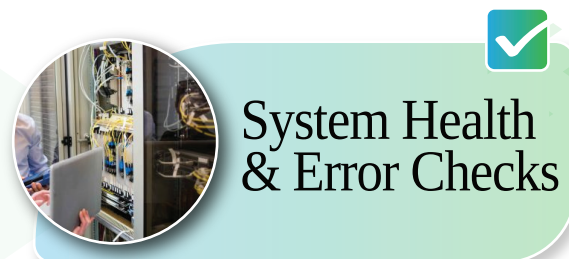
Physical Cleaning

Speed Optimization

Security & Updates

Network Check

Employee Feedback

System Health & Error Checks

Printer & Peripheral Maintenance

Power & Cable Management

Server & Network

Security Audit

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Special Rates & Exclusive Benefits

(These services are billable but offered at exclusive "Contract Pricing" for AMC clients)

▶ Hardware Repairs (Zero Labor Cost)

Labor-Free Repairs: You pay 0 AED for service charges on hardware repairs (e.g., Motherboard repair, Screen replacement, Keyboard change).
You only pay for the cost of the spare part.

Free Pickup & Delivery:
We collect faulty devices from your office and drop them back after repair at no cost

Free Diagnostics:
No inspection fee, even if you decide not to proceed with a repair.

▶ Spare Parts Discount

Flat 10-15% Discount: Special rates on genuine spare parts (Screens, Batteries, SSDs, RAM) compared to walk-in market prices.

▶ Data Recovery

Priority Recovery:
Special rates for recovering data from crashed hard drives or dead SSDs

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Network & Connectivity Management

We ensure your office stays online and connected. Our team manages your internal network infrastructure to prevent dropouts, slow speeds, and connection conflicts.

▶ Office Wi-Fi, Routers & Switches

Router Configuration:
Optimizing ISP routers (Etisalat/Du) and third-party routers (TP-Link, D-Link, Cisco) for maximum speed and stability.

Wi-Fi Optimization:
Identifying and fixing "dead zones" in the office to ensure full signal coverage in all cabins and meeting rooms.

Switch Management:
Maintaining network switches to ensure smooth data flow between computers and servers.

Secure Access:
Setting up separate, secure Wi-Fi channels for "Staff" (Internal) and "Guests" (Clients) to protect company data.

▶ Printer & Scanner Networking

Centralized Printing:
Configuring printers to be accessible from all authorized employee laptops / desktops over the network (Wi-Fi or LAN).

Scan-to-Email/Folder:
Setting up "One-Click Scanning" so documents go directly from the scanner to the user's email or a shared office folder.

Driver Management:
Installing and updating correct printer drivers on all staff computers to prevent "Print Spooler" errors.

Asset Management

We take the guesswork out of your IT infrastructure. Our team creates and maintains a central database of every technology asset your company owns, helping you prevent theft, track usage, and plan for upgrades.

▶ Comprehensive Hardware Inventory

Physical Tagging:
We label every laptop, desktop, printer, and server with a unique ID number for easy identification.

Specification Logging:
Creating a master sheet detailing the exact specifications of every device (CPU model, RAM size, Storage type/capacity) so you know exactly what power your team has.

User Assignment:
Tracking which employee is currently holding which device to ensure accountability.

NEW CLIENT REGISTRATION FORM   Date:

Company Details

Please provide your official business details for invoicing and contract creation.

Company Registered Name: _____

Trade License Number: _____

TRN (Tax Registration Number): _____

Office Address (HQ): _____

Building / Shop Name: _____   Office No: _____

IT Infrastructure Snapshot (Estimate)

Device Type	Quantity	Operating System / Brand
Desktop PCs	_____	_____
Laptops	_____	_____
Printers / Copiers	_____	_____
Servers	_____	_____
Wi-Fi Routers	_____	_____

Service Package Selection

[   ] Bronze Package (Remote Support + On-Call Visits)

[   ] Silver Package (Standard Support + 2 Monthly Visits)

[   ] Gold Package (Premium Support + 4 Monthly Visits + Priority)

[   ] Custom Package (As per proposal #_____)

Declaration

I hereby confirm that the information provided above is accurate. We authorize WeFix-IT Computer Repairing & Maintenance Co. to register our company as a client and initiate the onboarding process.

_____   _____
Authorized Signature: Company Stamp:

Office Use Only (WeFix IT)

Client ID: _____   Initial Audit Date: _____

Contract Start Date: _____   Account Manager: _____

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